



Address: 28 Miles Street Mulgrave, 3170  
Telephone: +613 9561 3875  
Toll Free: 1300 786 489  
Email: sales@bosssolar.com.au  
Website: www.bosspoolheating.com.au

**NANOX™ ECOGREEN™ NANO TEK™**  
**ULTIMATEBLUE™ PRO SOLAR™**

Strip Solar Warranty: Effective from the 26<sup>th</sup> November 2024

<b>Form Number:</b>	<b>F650011002</b>	<b>Name:</b>	<b>ProSolar / UltimateBlue / NanoTek / EcoGreen / Nano-X Warranty</b>	<b>Revision Date:</b>	<b>26/11/2024</b>
<b>Revised by:</b>	<b>Elisabeth Mills</b>			<b>Revision:</b>	<b>Q</b>

## MULTILAYERED PROFILES:

10 YEAR LIMITED COLLECTOR WARRANTY

Optional:

20 YEAR LIMITED COLLECTOR WARRANTY (10 PLUS 10 YEAR) (*refer 3.0 below*)

## STANDARD SINGLE LAYER PROFILES:

10 YEAR LIMITED COLLECTOR WARRANTY

### 1.0 PREAMBLE

Boss warrants to the Original Purchaser that, if the collector proves to exhibit a manufacturing defect detrimental to the operation of the solar system during the warranty period, the defective component will be repaired or supplied free of charge at the sole discretion of Boss Pool Heating.

This product warranty is limited to manufacturing defects of Boss only supplied products. Claims resulting from incorrect or poor installation or maintenance are not covered under this warranty.

Warranty is Subject to Boss Polymer's Standard Terms and Conditions of Sale.

### 2.0 STANDARD 10 YEAR LIMITED COLLECTOR WARRANTY (PRO-RATA)

The following Boss Solar collectors are covered by a 10-year warranty:

- Boss Multilayered® Collector Range
- Boss Traditional, Single Layer Black PVC Nitrile (PVCn) collector profiles
- Boss EPDM solar collector profiles

### 3.0 MULTILAYERED 10 YEAR PLUS 10 YEAR LIMITED COLLECTOR WARRANTY (Pro-Rata)

**3.1** Boss offers an additional 10-year pro rata warranty on the Boss Multilayered® Collector Range (this applies to the collector only), provided systems are installed with the following Tufman® system components:

- Tufman® Premium Manifolds
- TufMan® Rigid Collars
- VacRel® Vacuum Relief Valve
- TufFilta® In-Line Solar Filter
- TufGuage® Pressure Gauge
- Drain Down / Equalizer Kit
- Boss ProSil 60 Silicone
- And other Boss made parts as appropriate

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### 3.2 Ancillary Products Warranty

One Year:

- Boss Ancillary Products
- TufMan 10:1 Manifold

Five Years:

- Luran S<sup>+</sup> ASA Ancillary Products
- Luran S Premium Manifolds

### 4.0 GENERAL CONDITIONS

The warranty period applies from the date of installation.

This warranty is not transferable.

The system must be installed in strict accordance with the applicable Boss Installation Manual, Australian Standards (AS 3634-1989).

Annual inspection by an approved Boss installer is highly recommended.

Any labour, travel, freight, or other costs incurred after the first **3 years** of the warranty period are to be paid by the Purchaser.

### EXCLUSIONS OF THIS WARRANTY

The warranty will not apply where:

- The system has been used for purpose for which it was not designed.
- The system has been repaired, altered, or modified by any person, so that it no longer complies with the applicable Boss installation guidelines.
- Boss cannot establish any fault in the product after inspection and testing. In this case Boss reserves the right to charge the Purchaser for the cost of the inspection
- Splitting or crushing of thermoplastic and PVC Nitrile matting due to insufficient vacuum relief
- Non-adherence of strip collector to roof surfaces
- Defective parts (not manufactured by Boss) which have contributed to the failure.
- The product has been damaged by a cause outside the reasonable control of Boss. Including, but not limited to; an Act of God, a situation outside the control of Boss, damage caused by householders, tradespeople, birds, rodents, vermin, neglect and/or mechanical damage to the system.
- Damage or consequential damage to metal roofs, gutters or drinking water storage caused by water leakages from the solar system are not covered. Consequential damage due to-rainwater ingress caused by blocked gutters or obstructed watercourses are also not covered.
- The defect in the product has arisen due to poor water flow, excessive hydraulic pressure, restrictions, or blockages due to poor filtering or defective parts.

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- Damage or consequential damage due to lack of regular (minimum annual) inspection and maintenance of the system.
- Tea leafing of EPDM systems
- EPDM is not to be used for indoor pool installations
- Boss holds no liability for subsequential damage caused directly or indirectly from any collector or component of the system. Damage to metal roofs, gutters or drinking water storage caused by water leakage from the solar system. Other consequential damage caused by chemically treated water flowing through or from the solar system, or from rainwater ingress caused by blocked gutters or obstructed watercourses is also not covered. It is the customers' responsibility to keep the roof and waterways clear of debris and have the system checked annually.
- Colour shift in PVC Nitrile coloured absorber will have no effect on the performance of the absorber and is not covered.
- If the system has been altered or repaired, it is not covered.
- It is incumbent on the installer to ensure they themselves and their employees fully understand Boss installation processes. Boss assumes no responsibility for failure to comply with any advice given.

## 5.0 WARRANTY PROCESS

Initial contact should be made with the original installer of the solar system within thirty days of discovering the fault. The original installer will then investigate and contact Boss to register the warranty issue. Proof of ownership of the house at the time of system installation must be presented.

Boss will require batch code identification, photographs, and details of the claim. Upon verification and authorisation, replacement will be undertaken in adherence with this warranty.

If the installation company are uncooperative or no longer trading, please contact Boss and we will explain in detail the information required in order to make a claim.

No system or identification details shall be removed, it must be left in place to be evaluated, removal will void the warranty.

## 6.0 LIMITATIONS

Boss makes no express warranties or representations other than set out in this warranty. Boss Polymer Technologies (trading as Boss Pool Heating) liability in relation to this warranty shall never exceed the original purchase price of the Boss product only, or replacement of the Boss product to the original purchaser, at the discretion of Boss.

*This warranty shall be interpreted in accordance with the laws of the State of Victoria, Australia, it is subject to the Consumer Protection Act.*

*Boss are committed to looking after the best interests of the consumer.*